



ATTORNEYS AT LAW

1200 ONE NASHVILLE PLACE  
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(615) 244-9270  
FAX (615) 256-8197 OR (615) 744-8466

**Sarah Lodge Tally**  
Direct Dial (615) 744-8432  
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stally@millermartin.com

September 2, 2010

Received & Inspected

SEP - 8 2010

FCC Mail Room

Ms. Marlene H. Dortch, Secretary  
Federal Communications Commission  
Office of the Secretary  
445 12<sup>th</sup> Street, SW  
Washington, D.C.

**RE: CC Docket No. 00-257**  
**Notification of Transfer of Long Distance Service Subscribers from**  
**Highland Communications Corporation to Highland Communications LLC**

Dear Ms. Dortch:

On behalf of Highland Communications Corporation and Highland Communications, LLC, this firm recently filed a letter of Notification of Transfer in Docket No. 00-257. For your convenience, the original filing is attached to this letter.

The customer notification letter attached to the original filing did not contain a provision required by the Tennessee Regulatory Authority. The corrected customer notification letter was sent to the customers of Highland Communications Corporation on September 1, 2010. The corrected letter is attached..

Four copies of this letter are enclosed, as is a receipt copy. Please date stamp the receipt copy and return it in the self addressed, stamped envelope provided. If you have any questions with respect to this letter, please direct them to the undersigned below at (615)-744-8432.

Sincerely,

Sarah Lodge Tally

SLT/sc

ENCLOSURE

File Copy



ATTORNEYS AT LAW

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NASHVILLE, TENNESSEE 37219-2433  
(615) 244-9270  
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**Melvin J. Malone**  
Direct Dial (615) 744-8572  
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mmalone@millermartin.com

August 20, 2010

Received & Inspected  
SEP - 8 2010  
FCC Mail Room

Ms. Marlene H. Dortch, Secretary  
Federal Communications Commission  
Office of the Secretary  
445 12<sup>th</sup> Street, SW  
Washington, D.C.

**RE: CC Docket No. 00-257  
Notification of Transfer of Long Distance Service Subscribers from  
Highland Communications Corporation to Highland Communications LLC**

Dear Ms. Dortch:

Pursuant to CC Docket No. 00-257 and in accordance with Section 64.1120(e)(1) of the Commission's rules, Highland Communications Corporation hereby notifies the Commission that, through internal corporate restructuring, Highland Communications Corporation will become Highland Communications LLC, which will acquire long distance service subscribers from Highland Communications Corporation. After the date of the transfer, these services will be provided to the affected customers by Highland Communications LLC. The transfer of the customer base will take place effective September 30, 2010.

Highland Communications LLC hereby certifies that it has complied with the advance subscriber notification requirements set forth in Section 64.1120(e)(3) of the Commission's rules, with the obligations specified in that notice and with Commission requirements that apply to this streamlined process. The customer notice will be mailed to affected subscribers on or before August 31, 2010. A copy of the customer notice is enclosed as Attachment A.

Four copies of this letter are also enclosed. A receipt copy is enclosed as well. Please date stamp the receipt copy and return it in the self addressed, stamped envelope provided. If you have any questions with respect to this letter, please direct them to the undersigned below at (615)-744-8572.

Very truly yours,

A handwritten signature of Melvin J. Malone in black ink.

Melvin J. Malone

clw  
Enclosures

August 30, 2010

IMPORTANT NOTICE REGARDING YOUR  
HIGHLAND COMMUNICATIONS CORPORATION SERVICES

Dear Highland Communications Customer,

Highland Communications Corporation is contacting you and other customers to let you know of an upcoming change to your long distance services. Highland Communications Corporation will be transferring all of its customers to Highland Communications LLC, a new company, on September 30, 2010, or shortly thereafter.

**You will retain your current plan, rates, features, Terms and Conditions of Service and your current customer service numbers.** Your current plans, rates, features, Terms and Conditions of Service, and customer service numbers are enclosed with this letter. It is important to both Highland Communications Corporation and Highland Communications LLC that you continue to receive uninterrupted phone service at the level you have come to expect and deserve. Highland Communications, LLC is a new company that is being formed by the parent company of Highland Communications Corporation. Highland Communications LLC will be wholly owned by Highland Telephone Cooperative. Highland Communications, LLC will provide the same services that you currently receive from Highland Communications Corporation. **Simply, the name of the company providing your service will change, but nothing else will change.**

**You will not incur any charges for the transfer of services to Highland Communications LLC, and no action is required from you regarding this changeover.** Your phone number will not change and your service will be automatically transferred to Highland Communications, LLC on September 30, 2010. For any disputes with charges or services after September 30, 2010, you may contact Highland Communications, LLC at current number of 423-346-4050.

All customers have a choice in carriers for their local and long distance service. If you choose to seek an alternative carrier for services, you may incur a fee for transfer of services. If you choose to select an alternate carrier, please contact the new carrier prior to September 15<sup>th</sup>, 2010 to ensure no interruptions to your service. A list of most local and long distance service providers is typically available in your local telephone directory. You may contact a Highland Communications Corporation customer service representative for residential service at 423-346-4050 and for small business at 423-346-4050 if you have questions or need assistance. Written correspondence can be sent to Highland Communications Corporation, PO Box 1278, 119 Hillcrest Street, Wartburg, Tennessee 37887.

Any PIC freeze on your Highland Communications Corporation local or long distance services will be automatically removed to enable a switch in services. A PIC freeze which may exist on your line(s) of service today will not transfer to Highland Communications, LLC. If you wish to reestablish a PIC freeze, please contact Highland Communications, LLC after September 30, 2010.

Highland Communications Corporation and Highland Communications, LLC have notified the FCC & the Tennessee Regulatory Authority regarding the intent to transfer services to Highland Communications, LLC. The Tennessee Regulatory Authority will normally authorize this proposed transfer of service unless customers show they will be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity will be otherwise adversely affected. If you wish to object, you should file your comments within 15 days of receipt of this notification. Address complaints to the Tennessee Regulatory Authority, 460 James Robertson Parkway, Nashville, TN 37243, referencing the Application of Highland Communications Corporation and/or Application of Highland Communications LLC. Comments should include specific information about the impact of this proposed transfer upon you and/or your company, including any inability to acquire reasonable substitute service.

Thank you for choosing Highland Communications Corporation. It has been our privilege to provide this service to you. Highland Communications LLC welcomes you and looks forward to providing you with reliable, innovative communication services for years to come.

Sincerely,

G.M. Patterson  
General Manager

Highland Communications Corporation and Highland Communications, LLC

## **List of Calling Plans**

### **Residential Plans**

**.15 cents per minute**  
**.10 cents per minute**  
**.07 cents interstate/.10 intrastate**  
**25% discount (on no plan calls)**  
**600 minutes per month interstate**

### **Monthly Fee**

**no monthly charge**  
**\$4.95 per month**  
**\$8.95 per month**  
**no monthly charge**  
**\$24.95 per month**

### **Business Plans**

**.19 cents per minute**  
**.10 cents per minute**

### **Monthly Fee**

**no monthly charge**  
**\$6.95 per month**

You may modify or cancel your calling plan at any time by calling customer service, 423-346-4050.



August 31, 2010

**IMPORTANT (SECOND) NOTICE REGARDING YOUR  
HIGHLAND COMMUNICATIONS CORPORATION SERVICES**

Dear Highland Communications Customer,

You recently received a joint letter from Highland Communications Corporation and Highland Communications LLC regarding the transfer of customers from Highland Communications Corporation to Highland Communications LLC. This letter is similar to the previous letter, except for the important provision below relating to Highland Communications LLC's requirement to provide thirty (30) days notice to you should any rate increase occur within ninety (90) days of the transfer described below (and in the previous letter). This additional provision is **underlined** and in **boldface type** below.

We are contacting you and other customers to let you know of an upcoming change to your long distance services. Highland Communications Corporation will be transferring all of its customers to Highland Communications LLC, a new company, on September 30, 2010, or shortly thereafter.

**You will retain your current plan, rates, features, Terms and Conditions of Service and your current customer service numbers.** Your current plans, rates, features, Terms and Conditions of Service, and customer service numbers are enclosed with this letter. It is important to both Highland Communications Corporation and Highland Communications LLC that you continue to receive uninterrupted phone service at the level you have come to expect and deserve. Highland Communications LLC is a new company that will be an indirect, wholly owned subsidiary of Highland Telephone Cooperative, Inc. Highland Communications LLC will provide the same services that you currently receive from Highland Communications Corporation. **Simply, the name of the company providing your service will change, but nothing else will change.**

**Highland Communications LLC will pay any and all fees and charges associated with the transfer of services from Highland Communications Corporation to Highland Communications LLC. Accordingly, you will not incur any charges for the transfer of services to Highland Communications LLC, and no action is required from you regarding this changeover.** Your phone number will not change and your service will be automatically transferred to Highland Communications LLC on September 30, 2010. For any disputes with charges or services after September 30, 2010, you may contact Highland Communications LLC, at current number of 423-346-4050.

**Highland Communications LLC, will provide thirty (30) days written notice to you of any rate increase that may affect your service up to ninety (90) days after your service is transferred from Highland Communications Corporation to Highland Communications LLC. As stated above, your rates will not change as a result of this transaction, and you will keep your current rates and services unless you choose to change your services.**

All customers have a choice in carriers for their local and long distance service. If you choose to seek an alternative carrier for services, you may incur a fee for transfer of services. If you choose to select an alternate carrier, please contact the new carrier prior to September 15<sup>th</sup>, 2010 to ensure no interruptions to your service. A list of most local and long distance service providers is typically available in your local telephone directory. You may contact a Highland Communications Corporation customer service representative for residential

service at 423-346-4050 and for small business at 423-346-4050 if you have questions or need assistance. Written correspondence can be sent to Highland Communications Corporation, PO Box 1278, 119 Hillcrest Street, Wartburg, Tennessee 37887.

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Highland Communications Corporation and Highland Communications LLC have notified the FCC & the Tennessee Regulatory Authority regarding the intent to transfer services to Highland Communications LLC. The Tennessee Regulatory Authority will normally authorize this proposed transfer of service unless customers show they will be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity will be otherwise adversely affected. If you wish to object, you should file your comments within 15 days of receipt of this notification. Address complaints to the Tennessee Regulatory Authority, 460 James Robertson Parkway, Nashville, TN 37243, referencing the Application of Highland Communications Corporation and/or Application of Highland Communications LLC. Comments should include specific information about the impact of this proposed transfer upon you and/or your company, including any inability to acquire reasonable substitute service.

Thank you for choosing Highland Communications Corporation. It has been our privilege to provide this service to you. Highland Communications LLC welcomes you and looks forward to providing you with reliable, innovative communication services for years to come.

Sincerely,

G.M. Patterson  
General Manager  
Highland Communications Corporation and Highland Communications LLC

### **List of Calling Plans**

#### **Residential Plans**

**.15 cents per minute**  
**.10 cents per minute**  
**.07 cents interstate/.10 intrastate**  
**25% discount (on no plan calls)**  
**600 minutes per month interstate**

#### **Monthly Fee**

**no monthly charge**  
**\$4.95 per month**  
**\$8.95 per month**  
**no monthly charge**  
**\$22.95 per month**

#### **Business Plans**

**.19 cents per minute**  
**.10 cents per minute**

#### **Monthly Fee**

**no monthly charge**  
**\$6.95 per month**

You may modify or cancel your calling plan at any time by calling customer service, 423-346-4050.